

## EXCHANGE PURCHASE "<u>RETURN</u>" TERMS, CONDITIONS & SHIPPING INSTRUCTIONS

Follow these steps to return your wheels back to Detroit Wheel and Tire:

**IMPORTANT: SAVE ALL SHIPPING BOXES AND PACKING MATERIAL!** 

<u>Step 1</u>: In your shipment should be FedEx "Prepaid" shipping labels, located in a separate envelope. If you can't find them, call or email your salesman to request shipping label(s). You can also print your own labels from our Web Site at the "Wheel Exchange Returns" link at the bottom of our Home Page.

<u>Step 2</u>: Place each wheel to be returned into the "**Original Box**" supplied by Detroit Wheel and Tire. Use the original packing material to properly pack & secure the wheel in each box. Seal closed each box with proper shipping tape.

## NOTE: REQUIREMENTS FOR CORE DEPOSIT REFUNDS:

- You have the exact same wheels on your car that you are purchasing.
- Your wheel finish is painted, polished or machined. Chrome and chrome clad wheels are not accepted.
- Wheels that have a PVD coating on them will incur a \$25.00 per wheel charge.
- Your wheels Must Not have any damage (structural or cosmetic), to receive a full core deposit refund.
- Any damage that requires repairs or refinishing work in order to make the wheels saleable will be deducted from your core deposit.
- Unrepairable wheels will not get the core deposit refunded.
- Core wheels must be received within 30 days of invoice date.

**Step 3**: Attached the prepaid shipping labels to each box.

**Step 4**: Drop off at any facility that accepts FedEx Ground shipments.

Note: Ground shipments can be dropped off at a FedEx Customer Center or a FedEx Retail Store. You can also check for the closest drop off location, online at <a href="https://www.FedEx.com">www.FedEx.com</a>.

Call us at 248-545-8862 if you have any other questions.